

October 2, 2011

To whom it may concern:

Paul Stoops, sales administrator and Pure O2 Ltd

Prior to our trip to Great Britain we began making plans for the use of a portable oxygen concentrator on our trip. British Airways provided the oxygen on our flights, but we thought we would need to bring an oxygen concentrator with us from the U.S. Then we thought the universal use of oxygen has to be everywhere, so we contracted the concierge at the Sheraton Hotel in Edinburgh, Scotland and they contacted Pure O2. Contact was made by Paul Stoops and Pure O2 company to us.

From that time on the correspondence and service were excellent, reliable and prompt. The paperwork was completed and we were guaranteed that an oxygen concentrator would be at the hotel several days before we arrived. The Sequal Eclipse 3 portable oxygen concentrator was at the hotel boxed and with two batteries when we arrived. We traveled with it for over two weeks throughout Great Britain without any problems.

On our last day in London, we left the concentrator at the Concierge's desk and Pure O2 had made arrangements for the pick up with them. If we ever return to Great Britain, our first contact will be with O2. What could have been a difficult situation was made so convenient by working with Paul and O2.

I strongly endorsed this company for their excellent and responsible rapport with their customers, and I would highly recommend this company to anyone in need of oxygen equipment while traveling.

Thank you for all that you did for us.

Sincerely,  
Stan and Karen Marston  
Littleton, Colorado USA